

Raising Hope of African Child-Uganda's (RHAC-Uganda) organizational community policy provides a comprehensive approach that addresses various aspects of interaction within the community, including behavior, communication, support, and governance.

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## RHAC-Uganda's Community Policy

### 1. Purpose

The purpose of this policy is to foster a positive, inclusive, and respectful environment within our community. It outlines the expectations for behavior, communication, and participation, ensuring a safe and productive space for all stakeholders.

### 2. Scope

This policy applies to all members of the community, including employees, volunteers, partners, and participants in any organizational activities, both online and offline.

### 3. Community Values

Our community policy is built on the following core values:

- **Respect:** Treat everyone with dignity and respect.
- **Inclusivity:** Embrace diversity and create an environment where all voices are heard.
- **Integrity:** Act with honesty and uphold ethical standards.
- **Collaboration:** Work together to achieve common goals.
- **Support:** Offer assistance and encouragement to fellow community members.
- **Operational Independence:** RHAC-Uganda operates autonomously, without undue influence from external entities such as governments, corporations, or other organizations. Details about our operational independence can be found on <https://rhacuganda.org/operational-independence-rhac-pdf>.

### 4. Expected Behavior

All community members are expected to:

- Engage in respectful and constructive communication.
- Value different perspectives and experiences.
- Address disagreements professionally and respectfully.
- Support an inclusive environment by avoiding discriminatory language or behavior.
- Protect the privacy and confidentiality of others.

### 5. Unacceptable Behavior

The following behaviors are not tolerated:

- Harassment, discrimination, or offensive comments related to gender, sexual orientation, race, religion, disability, or any other personal characteristic.
- Threats, intimidation, or any form of bullying.
- Sharing inappropriate or confidential information without consent.
- Disruptive behavior that hinders the community's activities or objectives.
- Any illegal activities.

## 6. Communication Guidelines

- **Professionalism:** Maintain a professional tone in all communications.
- **Clarity:** Be clear and concise to avoid misunderstandings.
- **Responsiveness:** Respond to communications in a timely manner.
- **Constructive Feedback:** Provide feedback that is helpful and considerate.

## 7. Reporting and Enforcement

- **Reporting:** Any member who experiences or witnesses unacceptable behavior should report it to the designated community manager or HR department.
- **Investigation:** Reports of misconduct will be taken seriously and investigated promptly and fairly.
- **Consequences:** Violation of this policy may result in disciplinary action, including removal from the community, termination of employment, or other appropriate measures.

## 8. Support and Resources

- **Training:** Regular training sessions on diversity, inclusion, and professional behavior will be provided.
- **Resources:** Access to resources for conflict resolution, counseling, and further education on community values and policies.

## 9. Policy Review

This policy will be reviewed annually and updated as necessary to ensure its effectiveness and relevance.

## 10. Acknowledgment

All community members are required to acknowledge their understanding and acceptance of this policy upon joining the community and annually thereafter.

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By implementing and adhering to this organizational community policy, we can create a supportive and productive environment that benefits everyone involved.